

# TRAINING CALENDAR

JANUARY – DECEMBER **2025**

*Learn More, Do Better, Achieve Greater*

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Register with ALS Today!



# Classroom Learning Course Dates

| Course Code | Microsoft Office   | Net Fees (SGD) | Course Dates  |
|-------------|--|----------------|---|
| ALSIT-EDB   | Data Analysis using Dynamic & Interactive Excel Dashboard  | 755            | 06-07 Feb   08-09 May   04-05 Aug   06-07 Nov                         |
| ALSIT-PQP   | Data Analysis with Excel Power Query, Data Model & Power Pivot                                   | 755            | 10-11 Feb   10-11 Apr   12-13 Jun   11-12 Aug   09-10 Oct   08-09 Dec |
| ALSIT-DWF   | Design & Build Digital Word Fill-in Form & Auto Export Collected Data to Excel                   | 420            | 02 Apr   01 Aug   10 Dec  |
| ALSIT-ETT   | Excel 100 Tips & Techniques ( <b>Exclusive</b> )   | 810            | 24-25 Feb   21-22 Apr   23-24 Jun   21-22 Aug   23-24 Oct   18-19 Dec |
| ALSIT-EDA1  | Excel 365 Dynamic Arrays Series 1 – Power Functions ( <b>Exclusive</b> )                         | 910            | 20-21 Jan   24-25 Mar   22-23 May   21-22 Jul   11-12 Sep   13-14 Nov |
| ALSIT-EFF   | Excel Advanced Formulas & Functions  | 755            | 23-24 Jan   13-14 Mar   26-27 May   24-25 Jul   18-19 Sep   03-04 Nov |
| ALSIT-VBA1  | Excel Automation with VBA Series 1 - Fundamentals  | 810            | 26-27 Jun   29-30 Dec   |
| ALSIT-DCB   | Excel Data Cleansing & Building Techniques   | 810            | 07-08 Apr   25-26 Aug   22-23 Dec                                     |
| ALSIT-PTD   | Excel Pivot Table In-Depth   | 420            | 05 Mar   19 May   23 Jul   22 Sep   12 Nov                            |
| ALSIT-EPQ1  | Excel Power Query Series 1 – Automating Data Preparation ( <b>Exclusive</b> )                    | 860            | 09-10 Jan   10-11 Mar   15-16 May   10-11 Jul   08-09 Sep   10-11 Nov |
| ALSIT-EPQ2  | Excel Power Query Series 2 – Automate Complex Data Transformation ( <b>New &amp; Exclusive</b> ) | 860            | 17-18 Feb   14-15 Apr   16-17 Jun   14-15 Aug   13-14 Oct   11-12 Dec |
| ALSIT-ERW   | Excel Real World Essential – Bridging to the Next Level ( <b>Exclusive</b> )                     | 780            | 13-14 Jan   17-18 Mar   26-27 May   10-11 Jul   11-12 Sep   06-07 Nov |
| ALSIT-PPT   | PowerPoint Tips & Techniques   | 420            | 12 Mar   02 May   09 Jul   23 Sep   26 Nov                            |
| ALSIT-WTT   | Word Tips & Techniques   | 420            | 12 Feb   30 Apr   11 Jun   27 Aug   08 Oct   03 Dec                   |
| Course Code | Power BI Desktop (Business Intelligence)   | Net Fees (SGD) | Course Dates  |
| ALSIT-PBI1  | Power BI Desktop Series 1 – Data Model, DAX & Dashboard Visualization ( <b>Exclusive</b> )       | 1,380          | 15-17 Jan   17-19 Mar   19-21 May   14-16 Jul   15-17 Sep   17-19 Nov |
| ALSIT-PBI2  | Power BI Desktop Series 2 – Advanced DAX Formulas ( <b>Exclusive</b> )                           | 910            | 20-21 Feb   14-15 Apr   19-20 Jun   18-19 Aug   16-17 Oct   15-16 Dec |

- **There will be no laptop provided.** Please bring along your own Windows laptop with the required software pre-installed.
- There are prerequisites for our IT Courses. Please review the prerequisites listed on each course page on our website before registering to ensure a successful learning experience.
- Course dates may be subject to change. Please check with us or download the training calendar for the most up-to-date information.

# Classroom Learning Course Dates

| Course Code | Communication Skills                       | Net Fees (SGD) | Course Dates    |
|-------------|--|----------------|-----------------|
| ALSSS-EWC   | Email Writing with Impact & Clarity        | 530            | 14 Feb   04 Aug |
| ALSSS-PWI   | Speak to Impress: Presenting with Impact!  | 530            | 11 Apr   10 Oct |
| ALSSS-SSE   | Switch from “Singlish” to Standard English | 530            | 05 May   07 Nov |
| ALSSS-WMM   | Writing Effective Minutes of Meeting       | 490            | 03 Jun   05 Aug |
| Course Code | Personal Development & Workplace Skills    | Net Fees (SGD) | Course Dates    |
| ALSSS-CRW   | Clear & Concise Report Writing Skills      | 530            | 24 Jan   08 Jul |
| ALSSS-FDM   | Facilitating Discussions & Meetings Skills | 530            | 07 Mar   05 Sep |
| ALSSS-MEW   | Memory Empowerment for Higher Efficiency   | 510            | 10 Jan   18 Aug |

# What Some of Our Learners Say



(View more on our [website](#))

*"I like being able to link multiple data files and manipulate them easily without having to use too many Excel formulas. Excellent trainer who is extremely knowledgeable and patient."* - **Executive, SUSS**

(Excel Power Query Series 1 - Automating Data Preparation Course)

*"This course is very useful. Learning tips that can make work more efficient & accurate. Thanks for sharing & coaching us so patiently."* - **Assistant Manager, SG Enable**

(Excel 100 Tips & Techniques Course)

*"The information builds up well and the visualisation of the dashboard was neat and intentional. The trainer is knowledgeable and able to share step by step expertise at a pace that we understand."* - **Manager, NYC**

(Power BI Desktop Series 1 – Data Model, DAX & Dashboard Visualization Course)

*"Useful tips to apply to my work and the trainer has excellent understanding of topic, clear in teaching and explaining."* - **Language Executive, State Courts**

(Word Tips & Techniques Course)

*"The trainer was very good and give very good and easy illustrations to make us understand."* - **Personal Assistant, MFA**

(Memory Empowerment for Higher Efficiency Course)

*"The detailed steps of each formula & how Mr Alaster is patient with us for each step. Mr Alaster is patient and willing to help us even though we make one certain mistake. Thank you for going the extra mile!"* - **Executive, NUH**

(Data Analysis with Excel Power Query, Data Model & Power Pivot Course)

*"This course has taught me how to manage diffuse difficult situations and better respond in such situations with emotions well managed."* - **Trade Officer, Singapore Customs**

(Dealing with Difficult People Course)

*"The trainer is very good, patient & conducting in an appropriate pace. The notes provided is also very clear & systematic."* - **Senior WSH Inspector, MOM**

(Excel Pivot Table In-Depth Course)

*"Course is perfect. Packed most commonly & frequently used DAX that will help in my job. Trainer was patient & clear in explaining the concept."* - **BI Analyst, Carrier Transicold**

(Power BI Desktop Series 2 – Advanced DAX Formulas Course)

*"Topics were useful, trainer is very experienced, helpful and patient. Really enjoyed the training by Ms Ow Yeong. She is very engaging and helpful and has a lot of experience to share."* - **Senior Manager, NYC**

(Excel Real World Essential - Bridging to the Next Level Course)

If you are unable to send your staff to us, we can bring our courses to you. In-house training is ideal for larger groups and is more cost-effective and efficient. If you have specific needs, our Soft Skills courses can be customised to address your challenges and staff learning requirements.

Although closed classes are not customisable, they are scheduled specifically for your staff in their preferred month (subject to the trainer's availability), provided there is a group of 6 or more learners for IT courses or 10 or more for Soft Skills courses, when public dates conflict with their work schedules. If you would like to explore this option, please do not hesitate to reach out to us.

## You May Ask – Why Choose ALS?

We are proud that our learners and clients value our consistent delivery of high-quality and effective training, along with our responsibility, reliability, and prompt response service since our inception. Their ongoing trust, support and referrals are a testament to our excellence and the trust we have earned. Don't just take our word for it—see what some of our learners say and check out more of what our learners have to say on our [website](#).

*"Knowing how to split the flat file was very useful as it helps me to see how all concepts that we've learnt over the past 2 days fall nicely into place - glad that was covered at the end of the class. :) Thank you for going above & beyond the syllabus to share your knowledge so freely with us, to help us better understand the concepts & how to better apply them in our work!" - **Manager, NYC***

(Closed class for Data Analysis with Excel Power Query, Data Model & Power Pivot Course)

*"Alaster is an excellent trainer. He is clear & systematic in his teaching & the lesson is of good pace for beginners with no background in using Power BI. Thank you & enjoyed his lesson thoroughly." - **Senior Manager, CPF***

(Closed class for Power BI Desktop Series 1 – Data Model, DAX & Dashboard Visualization Course)

*"This course gave me the confidence to engage member of the public in future with the right question. The trainer is super cheerful, motivational & direct to his learning objective." - **NPC Officer, SPF***

(In-house non-customised training for How to Talk to Anyone: The Art of Everyday Conversation Course)

*"Very comprehensive and systematic. Covers end to end from setting up data model. Very clear in his explanation. Wonderful notes." - **Senior Manager, SUSS***

(Closed class for Power BI Desktop Series 1 – Data Model, DAX & Dashboard Visualization Course)

*"Thank you for being upbeat & always giving us ample chance to role-play and put on our thinking cap as well as challenging us to push our knowledge." - **Customer Service Executive, ICA***

(In-house customised training for Emotional Intelligence Skills To Make A Difference In Your Service To Customers Course)

*"Ms Florence is a very patient and enthusiastic trainer. I learned a lot from her thank you so much for teaching us." - **Student, MUIS***

(In-house non-customised training for Editing & Proofreading Course)

In addition to the public run courses available for closed classes and in-house training, we also offer the following courses that are available exclusively as closed classes or on an in-house basis:

## Communication Skills

Better Grammar for Business

Editing & Proofreading Skills

Email Writing & Etiquette (4-hour Online)

How to Talk to Anyone: The Art of Everyday Conversation

Kickass Presentations Intensive

Managing Difficult Conversations - Turn Sceptics into Advocates

Modern Business Writing Skills

Negotiation - Achieve an All-Win Result

Networking: The Art of Small Talk to Build Rapport

## Leadership Skills

21st Century Supervisory Management Skills

Communicate to Influence & Lead - to Get the Results You Want

Leading with Influence: Walk, Talk and Act Like A Boss™

Powerful Coaching Skill- Build a High-Performance Team

Quick Guide for Supervisory Management Roles

The Transformative Power of Story: Using Storytelling to Lead, Sell & Influence

## Communication Skills

Persuade Like a Lawyer

PRESENT© - Powerful Presentation Skills to Get Your Point Across

The Art of Technical Writing

The Power of Communication - Writing & Speaking

Uncover Your Communication Power Towards Greater Understanding

## Sales & Service Excellence Skills

Awaken Your Customer Service Senses

Building Your Personal Brand – Enhance Clients' Trust in Us

Customer Service Excellence - Provide a Cutting-edge Client Experience

Dealing with Difficult Customers Behaviour

Emotional Intelligence Skills to Make A Difference in Your Service To Customers

Selling in the New World - Do Not Sell, Help Customers Buy

Service Excellence with a "WOW"

Speed Profiling of Customers - Engage Customers Effectively

Storytelling - Evoke Emotion & Invoke Action to Buy

The CRM (Customer Relationship Management) Way to Long Lasting Relationship

Thinking on Your Feet - Respond to Questions Quickly & Calmly

(Continue)

## Personal Development & Workplace Skills

Adapt, Evolve & Change - Embracing Changes in an Ever-Transforming Work Environment

ASSERT© - Conflict Management Skills for Better Work Productivity

Critical Thinking - Why it can Stimulate Individual Growth

Develop a Positive Mindset to Workplace Changes

DIVERSE© - Leveraging Multi-Gen & Cultural Diversity to Build a High-Performance Team

Emerging from Conventional Thinking into Revolutionary Breakthroughs – the “Hows” of Strategic Thinking

Essential Habits to Become Highly Effective

From Awareness to Action: Implementing DEI in the Workplace

Managing Conflict & Confrontation the Less Stressful Way

Managing Up - Help Your Boss Help You Succeed Faster

Mastering the Art of Assertiveness for Professional Effectiveness

Nurturing Your Creative Brain

Performance at the Workplace - Why Performance Matters

Positive Psychology to Develop a Happier Outlook in Life

## Personal Development & Workplace Skills

POWER© Skills to Supercharge Your PAs & Administrators

Powerful Questioning Skills

Problem Solving - Diagnosis of Problems & How to Buy Time to Resolve Them

Problem Solving The 8D (Disciplines) Approach

Pump Up Your Productivity

Quality Control Tools for Data Analysis and Problem Solving

Raising Emotional Intelligence

Reducing Stress While Optimizing Your 24/7

SMILE© Partnering Your Boss at Work

Stress Management & Reframing - Stay Positive & Resilient

Systematic Approach To Solve Problems and Make Decisions

The Real Approach (and Human Side) of Project Management

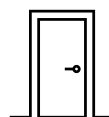
Working with Multi-Generational Colleagues

Writing Effective Minutes of Meeting



### Public Run Class

Ideal for individuals or small group seeking scheduled sessions.



### Closed Class

Ideal for group training when public run dates are not suitable.




### In-House Training

Cost-effective and efficient training perfect for larger corporate groups.



### Customised Training

Customised Soft Skills courses to meet organisation learning needs.

|   |  |
|---|--|
| 1)  | <p><b>Are your courses funded or are any grants available?</b></p> <p>No, all our courses are not funded or subsidised, and not redeemable with SkillsFuture Credit (SFC).</p>   |
| 2)  | <p><b>Where is the training venue?</b></p> <p>The training venue will be confirmed at least five working days before the course starts date.</p>   |
| 3)  | <p><b>Do you provide laptops for your IT courses?</b></p> <p>There will be <u>no</u> laptop provided. All IT Courses are BYOL (Bring Your Own Laptop) courses. Learners are required to bring along their own Windows laptop with the required software pre-installed.</p>   |
| 4)  | <p><b>Do your IT courses have any prerequisites?</b></p> <p>Yes, please check the course pre-requisites available on each individual course page before registering to ensure a successful learning experience.</p>  |
| 5)  | <p><b>Is there any assessment after the course?</b></p> <p>No, our training sessions are stress-free and focus on ample practical, hands-on learning experiences.</p>  |
| 6)  | <p><b>Will I receive a certificate after the completion of the course?</b></p> <p>Yes, upon successful completion of the course and meeting 75% attendance, learners will receive an e-Certificate of Completion.</p>  |
| 7)  | <p><b>Can you e-invoice my company through Vendors@gov or GeBiz?</b></p> <p>Yes, we can with the necessary details provided.</p>   |
| 8)  | <p><b>Do you offer corporate or group discounts?</b></p> <p>Yes, we do. Kindly contact us at 6711 0530 or <a href="mailto:advancedlearning.courses@gmail.com">advancedlearning.courses@gmail.com</a> for further details.</p>  |
| 9)  | <p><b>Can I cancel or reschedule the course I registered?</b></p> <p>Rescheduling a course after registration is not allowed, whether the course is confirmed or pending confirmation. For cancellation details, please refer to our cancellation and refund policy.</p>   |
| 10)   | <p><b>What is your cancellation and refund policy?</b></p> <p>Effective 01 January 2025, organisation and/or individual will be subject to the following charges:</p> <ul style="list-style-type: none"> <li>•Cancellations Before Course Confirmation: 50% of the course fee will be charged.</li> <li>•Cancellations After Course Confirmation: 100% of the course fee will be charged.</li> </ul> <p>However, a replacement is accepted to attend the same course. This is allowed once only, provided that ALS receives written notice at least one working day prior to the course start date. If full payment has been made, a 50% refund will be issued for unconfirmed courses, while no refund will be given for confirmed courses.</p> <p>Absentees will be charged the full course fee, regardless of the reason, and will not be permitted a replacement for the missed class. Please refer to ALS's website for the detailed terms and conditions outlined.</p> |
| <p> <b>If you can't find the answer here or on our FAQ page, please email or WhatsApp us and we will respond within one working day.</b></p> |  |